



**Hoe veilig zijn
uw gegevens in Teams?**

Evert D'Hondt

Moderator – *Inetum-Realdolmen*



Solution Manager Consulting
– *Digital Transformation Evangelist*



Certified PROSCI® Change Management Practitioner



Microsoft preferred partner solutions expert
P-CSM (P-Customer Success Manager)



Football, futsal, spinning, padel ...
Bon vivant: citytrips, wining & dining, travel



Antwerp, Belgium

Katleen Van Trier

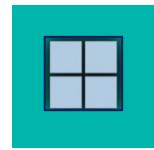
Microsoft 365 Governance specialist – *Inetum-Realdolmen*



Digital Workplace Consultant



Certified PROSCI® Change Management Practitioner
MS 365 Certified: Teams Administrator Associate



Microsoft Service Adoption Specialist



Cycling, creative workshops (handlettering, spoon carving, ...) Quality time with my family



Lummen, Belgium



Hylke van der Velde

Expert Governance – Avepoint



Partner Director EMEA
– *Digital Transformation Evangelist*



Microsoft ISV, CoSell Partner



Surfing, Running, Piano, Guitar, Producing and a
Foodie



Den Haag, Netherlands

Agenda

1 Verwelkoming

2 Teams: trends, facts & figures

3 Roundtable

4 Hoe nu verder?

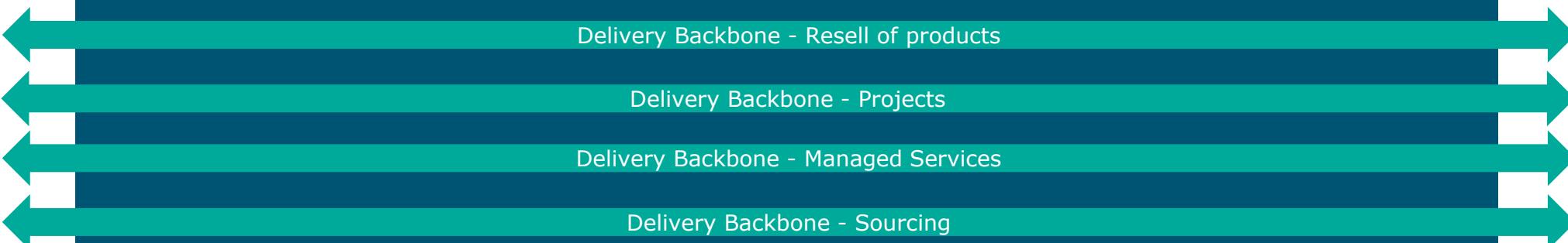
Voorstelling Inetum- Realdolmen

With a focus on
these tech domains:



Business Operations

ISOR	Application Services (Custom Functionality)	Bus. Sol. & Software (Packaged Functionality)	Digital & Innovation (Integration of functionality)
Pre-sales	Pre-sales	Pre-sales	Pre-sales
Internal tech experts and partners	Internal tech experts and partners	Internal tech experts and partners	Internal tech experts and partners
Tech experts and partners at customers	Tech experts and partners at customers	Tech experts and partners at customers	Tech experts and partners at customers



Inetum-Realdolmen & Microsoft

Microsoft
Partner



Gold Messaging
Gold Application Integration
Gold DevOps
Gold Data Analytics
Gold Data Platform
Gold Enterprise Resource Planning
Gold Project and Portfolio Management
Gold Communications
Gold Application Development
Gold Collaboration and Content
Gold Cloud Platform
Gold Datacenter
Gold Cloud Productivity
Gold Small and Midmarket Cloud Solutions
Gold Enterprise Mobility Management
Gold Windows and Devices
Gold Security
Silver Communications
Silver Cloud Business Applications
Surface PC Authorized Reseller

- Advanced specializations
 - Windows Server & SQL Server Migration to Azure
 - Modernization of Web Applications to Azure
 - Windows Virtual Desktop
 - Kubernetes on Azure
 - Teams calling
 - Teams Meetings and Meeting Rooms
 - Microsoft Adoption & Change Management

Microsoft
FastTrack
Partner

Inetum-Realdolmen & AvePoint

- A strong partnership for
 - Governance
 - Backup
 - Migration
- Inetum-Realdolmen delivers services on AvePoint products
 - Requirement workshops
 - Scenario definition
 - Installation and configuration
 - User adoption and change management
 - Managed services

Leader in Microsoft 365 data management solutions



 AvePoint® is headquartered in Jersey City, NJ, with approximately 1,500 employees across 29 offices, 14 countries, and five continents.



25%

Fortune 500



7M

Cloud Users



88

Countries



7

Continents

**Microsoft
Partner**



5x
Partner of the Year
Award Winner

Teams: trends, facts & figures

Microsoft Stats

Microsoft Teams Users

2019: 20 Million

2021: 250 Million

Microsoft Teams meetings

March 12, 2020: 0,65 billion minutes

March 31, 2020: 2,7 billion minutes

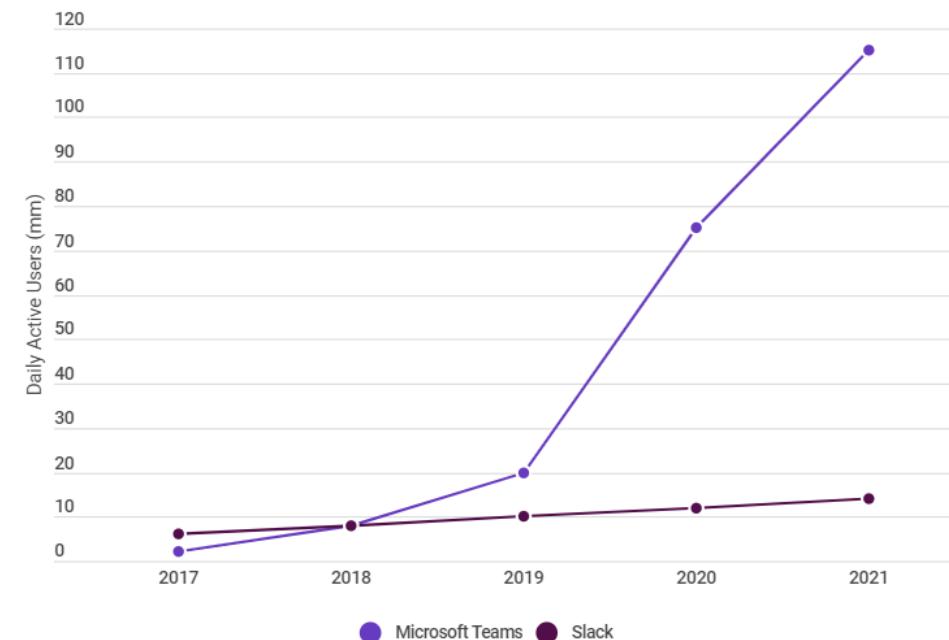
Microsoft Teams revenue

2019: \$0.8 billion

2020: \$6.8 billion

Microsoft Teams is available in 191 countries and 44 languages

Microsoft Teams vs Slack: Daily active users



Een governance voorbeeld thuis

01

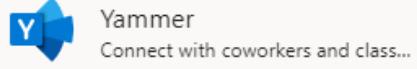
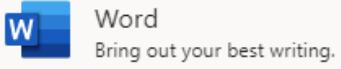
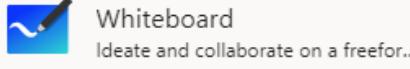
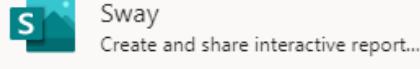
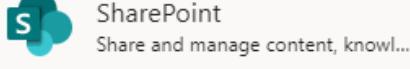
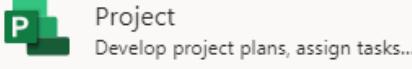
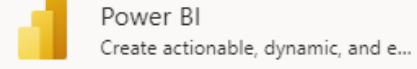
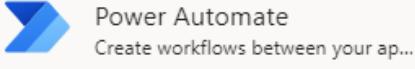
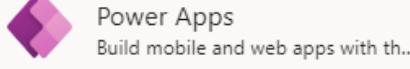
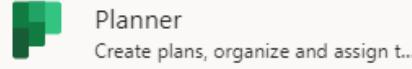
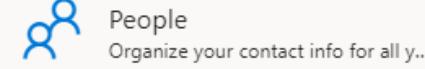
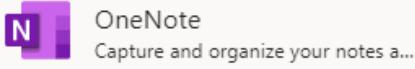
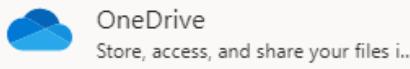
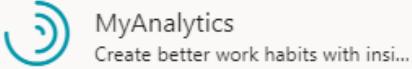
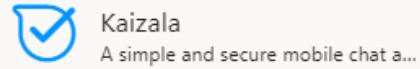
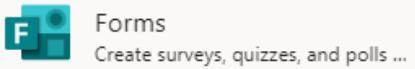
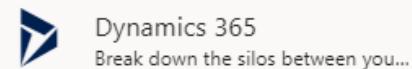
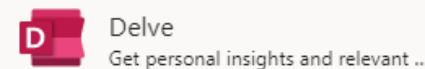
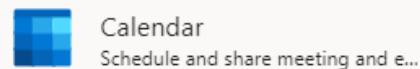
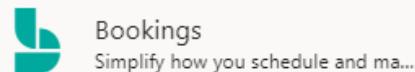
Hoe is uw organisatie
de afgelopen 18
maanden veranderd?



02

Hoe hebben de Microsoft producten hieraan bijgedragen?

Microsoft 365 apps



03

Hoeveel manieren zijn er om een bestand te delen met een collega?

Hoeveel manieren zijn er om een bestand te delen?

De top 10:

- Link vanuit het document
- Teams Chat
- Teams Groepen
- Email bijlage
- Email link
- Nodig guests uit in Teams
- OneDrive link
- SharePoint link
- SharePoint Guests
- Yammer

The image shows two overlapping windows from a digital platform. The left window is titled 'Koppeling verzenden' and displays a file named 'Adoption - Hylke.pptx'. It includes a dropdown menu for selecting recipients ('Personen die u opgeeft, kunnen weergeven'), a recipient input field ('Aan: Naam, groep of e-mail'), a message input field ('Bericht...'), and a 'Verzenden' button. Below these are icons for 'Koppeling kopiëren' and 'Outlook'. The right window is titled 'Instellingen voor koppeling' and also refers to the same file. It contains a section for 'Voor wie wilt u dat deze koppeling werkt?' with options like 'Iedereen met de koppeling', 'Personen in AvePoint met de koppeling', 'Pers. met best. toegang', and 'Specifieke personen'. It also includes sections for 'Andere instellingen' with checkboxes for 'Bewerken toestaan' and 'Downloaden blokkeren' (which is turned off), and buttons for 'Toepassen' and 'Annuleren'.

04

Wat is de IT strategie
om veiligheid en
governance te
waarborgen?



inetum.
realdolmen
Positive digital flow





Creating SharePoint sites and OneDrive instances and adding documents to them is easy and encouraged by services such as Microsoft Teams and Yammer. However, there are few native controls for their management and deletion, making cleanup difficult.

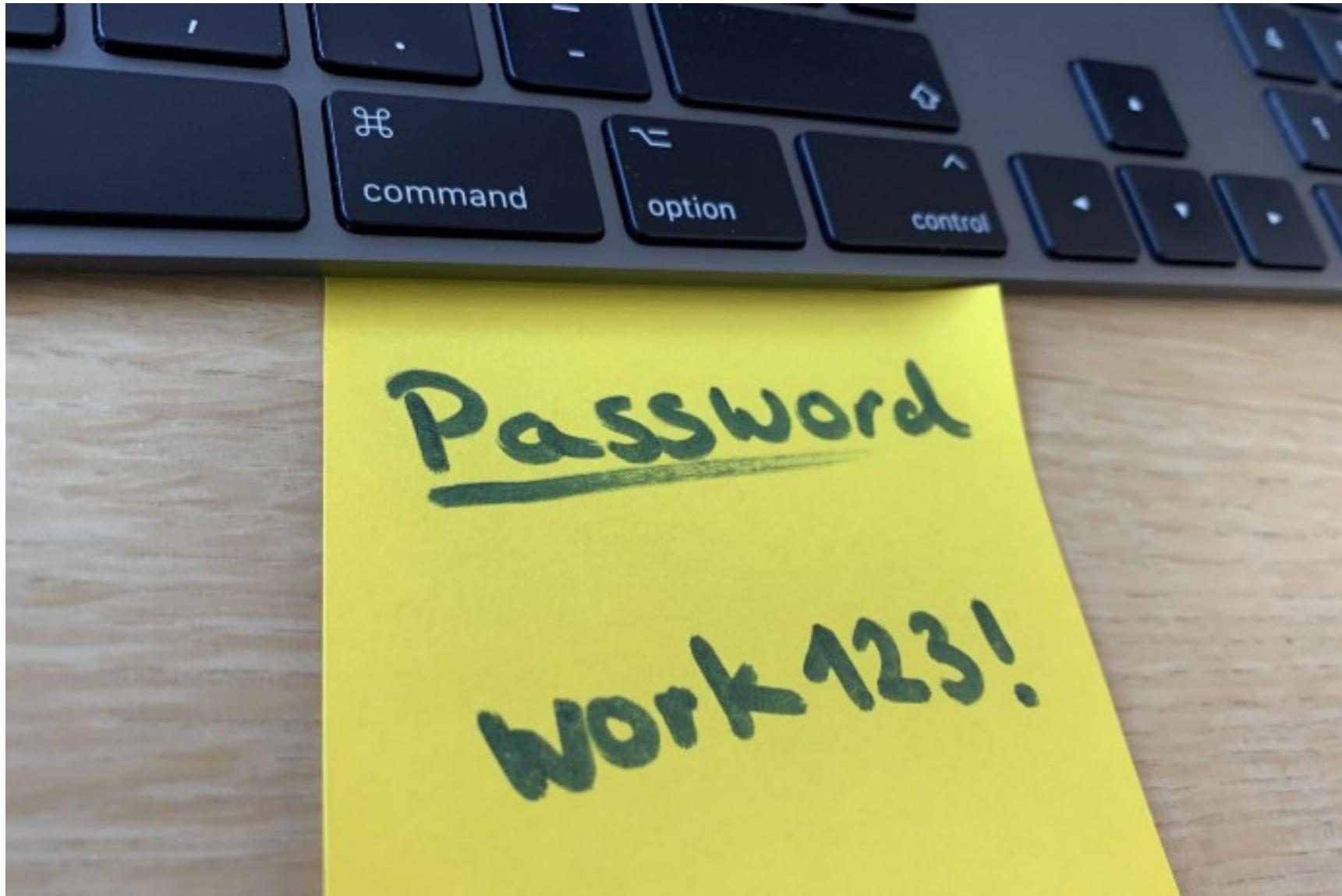
Gartner, Creating, Managing and Deleting Documents in SharePoint and OneDrive in Microsoft 365

17 June 2021



05

Hoe ga je om met security breaches?



Back Up Your SaaS Data — Because Most SaaS Providers Don't

Cloud-To-Cloud Backup Is The Only Practical Option For SaaS Data Protection

December 29, 2017



By **Naveen Chhabra**
with Glenn O'Donnell,
Will McKeon-White,
Bill Nagel

Why Read This Report

Software-as-a-service (SaaS) is a popular element of a sound technology strategy. While almost all SaaS vendors explicitly state that protecting data is the customer's responsibility, infrastructure and operations (I&O) leaders usually send critical data to those providers without any plan for ensuring data resiliency. Back up SaaS data or risk losing customers, partners, and employees. Stop leaving the door open to data loss, and start proactively protecting cloud data before it's too late. This report helps I&O leaders navigate the landscape of SaaS services and data recovery. This is an update of a previously published report; Forrester reviews and updates it periodically for continued relevance and accuracy.

Table of Contents

Few Firms Protect Their Cloud Data From Obliteration

You Can — And Must — Mitigate The Risk Of Losing SaaS Data

Recommendations

Don't Make Assumptions: Grill Your SaaS Provider About Backup

Microsoft Protection

- ✓ Loss of service due to hardware or infrastructure failure
- ✓ Loss of service due to natural disaster or data center outage
- ✓ Short-term user-error with recycle bin / version history (including new OneDrive "[Files Restore](#)")
- ✓ Short-term administrative error with soft-delete for Groups, Mailboxes or services-lead rollback

Customer Responsibility

- ✓ Loss of data due to departing employees and deactivated accounts
- ✓ Loss of data due to malicious insiders / hacktivists deleting content
- ✓ Loss of data due to malware / ransomware
- ✓ Recovery from prolonged outages
- ✓ Long-term accidental deletion coverage with selective rollback

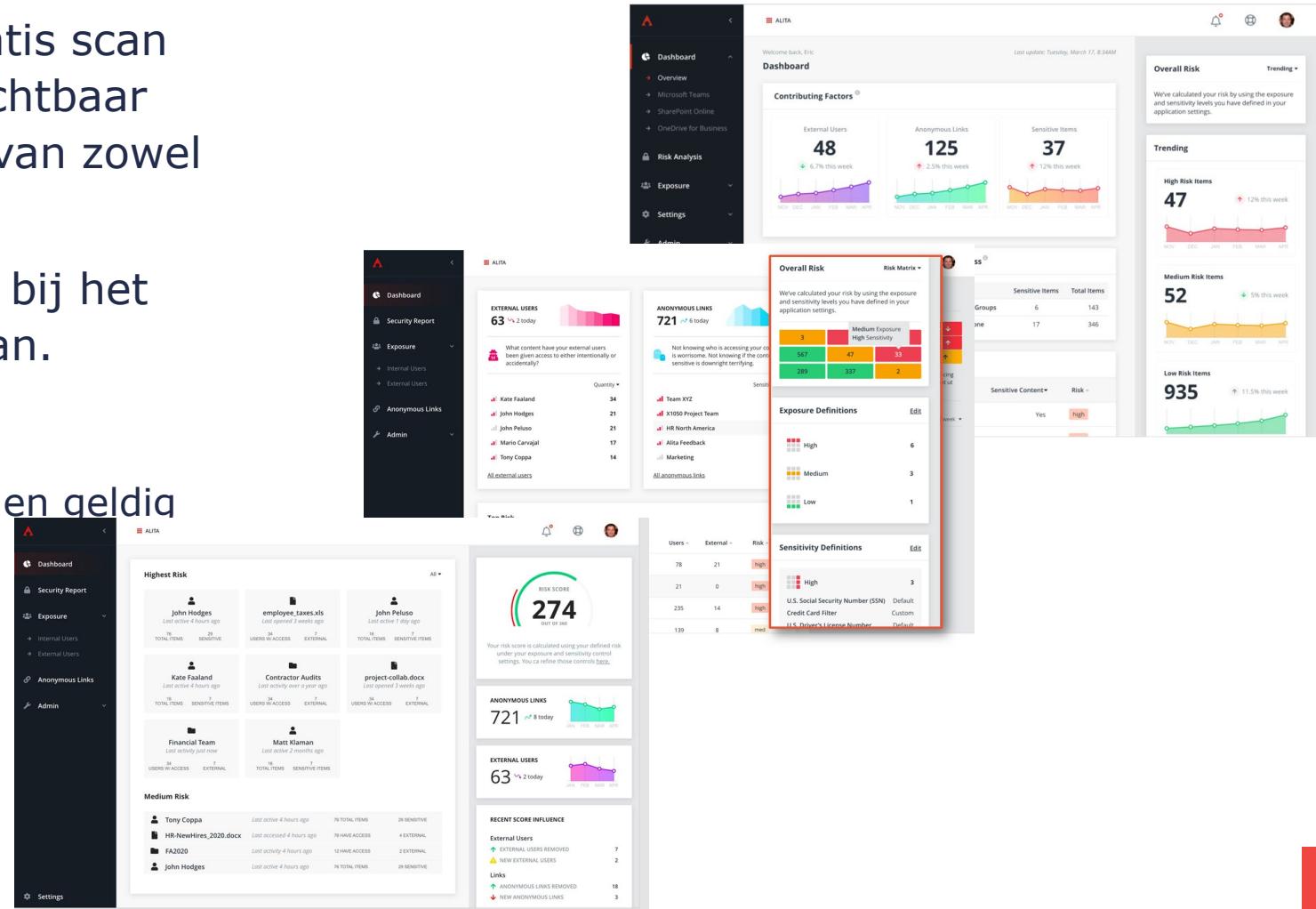
Hoe nu verder?

Gratis Audit ter waarde van € 5000,-

Inetum-Realdolmen biedt een gratis scan aan van Office 365 aan waarin zichtbaar wordt hoe groot de 'exposure' is van zowel documenten als users.

Deze informatie is zeer bruikbaar bij het opstellen van een Governance-plan.

*De actie loopt tot 1 November 2022 en geldt voor aanwezigen op onze roundtable



Event: lessons learned op het gebied van remote work

- 09:00** Verwelkoming met koffie en versnaperingen
- 9:30** Microsoft Intune: een eenvoudige oplossing voor een modern beheer van de hybride werkplek
- 10:20** Teams = communiceren en vergaderen op maat
- 11:00** Pauze
- 11:20** Hoe kan u uw corporate data beveiligen?
- 12:00** Werken met Teams: Tips & tricks



Meer info en inschrijven:

<https://www.realdolmen.com/nl/lessons-learned-op-het-gebied-van-remote-work>